

# **Introducing New Technologies and Work Procedures into the Workplace: The Impacts on Employee Job Satisfaction**

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## **Abstract**

This study analyses the effect of the introduction of new technology and associated procedural changes on British workers' job satisfaction, by using micro survey data on workers and workplaces (WERS2004). Our results indicate that the introduction of computers *positively* affected workers' job satisfaction, but that changes in organisation of work had a *negative* effect on job satisfaction. Simultaneously, we investigate the effect of employee involvement in introducing innovation into workplace and confirm that the level of employee involvement influences the effect of innovation on job satisfaction. Furthermore, we found that the effects of innovation on job satisfaction significantly differ among various occupations.