

Moral Hazard under Zero Price Policy: Evidence from Japanese Long-term Care Claims Data*

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What if out-of-pocket price is reduced to zero in long-term care insurance (LTCI) market? This study documents the presence and magnitude of moral hazard in Japan's LTCI market using 120-month claim records covering the entire market. The subsample is extracted as-good-as-random by applying propensity score matching method. The results show 0.98 million yen higher lifetime cost of LTCI with respect to a reduction in co-payment rate from 10% to 0. Morally motivated insureds require a broader range of services, and have longer days of utilization than others do. In addition, that the magnitude of moral hazard in LTCI is larger than what studies observed in health insurance markets is confirmed, which could be explained by increased predictability of care needs, combination of unfavorable health and cautiousness of insureds, and the highly price-sensitive measurement for moral hazard. Furthermore, moral hazard correlates positively with ex-ante health risks. The positive correlation indicates a larger moral hazard in public LTCI than what is observed in private LTCI, since mandatory enrollment may enlarge the ex-ante risks. Emphasis is placed on regulations that guide insureds toward efficient service utilizations. Policies reducing ex-ante health related risks, such as preventative health care programs in young and middle-aged generations, would also effectively restrict moral hazard.

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