Machine discrimination and its solution using social image: Evidence from a trust game^{*}

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Abstract

As a breakthrough in artificial intelligence (AI), AI has assisted humans in every area of our daily lives. Many economists have discussed the effect of incorporating machine into our work on aggregated indices such as growth, employment, and wage. However, there are only few researches in micro perspective. In this paper, I focused on trust and trustworthiness towards machine which are essential factors smoothing interactions with other individuals. I used inequality aversion utility function developed by Bolton & Ockenfels (2000) to derive the optimal behaviors in a trust game and empirically validate the theories by conducting a laboratory experiment which participants played the game with human and machine. I found in a randomized controlled experiment that although participants decreased both trust and trustworthiness when they played the trust game with machine under no-selection condition, social image reduced the machine discrimination. In the case with selection, on the other hand, those who had low trust and low trustworthiness chose more machine than human as their counterpart of the game, and there is no longer any treatment effect for them. This paper would contribute to the future interactions between humans and machines incorporating a framework of social image.

JEL classification: C72, C91, D63, D91, J71

Keywords: Behavioral economics, Experimental economics, Machine discrimination, Social image, Trust game, Inequality aversion

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